



Where Each Relationship Matters®

Welcome to Rockland Trust Online and Mobile Banking

Dear Customer,

We are delighted to welcome you to Rockland Trust Online and Mobile Banking, which you will be able to access starting on October 14. Along with the tools you already rely on, you'll now have access to a range of enhanced features designed to make managing your business finances easier and more efficient.

Below are important dates and times regarding access to your Enterprise Bank Online and Mobile Banking account.

IMPORTANT DATES AND TIMES

Monday, October 6

5:00 p.m. – Access to add new admins to Enterprise Bank Online and Mobile Banking ends

Thursday, October 9

2:00 p.m. – Access to deposit a check through Enterprise Bank Mobile Banking ends

Friday, October 10

8:00 a.m. – Access to Enterprise Bank Bill Pay ends

3:00 p.m. – Access to Enterprise Bank Business Express Deposit ends

4:30 p.m. – Access to initiate a wire transfer through Enterprise Bank ends

5:00 p.m. – Access to Enterprise Bank Online and Mobile Banking ends

(Note: this includes ACH, zSuites, Positive Pay, Lockbox access)

To ensure a smooth transition to Rockland Trust Online and Mobile Banking, we recommend you do the following:

1. Verify your contact information is up to date within Enterprise Bank Online and Mobile Banking prior to October 10.

2. Make note of alerts, eBills, and future dated or recurring transfers. If you use these features, you will need to reestablish them in Rockland Trust Online or Mobile Banking on or after **October 14**.

Please read the enclosed brochure to learn more about this transition to Rockland Trust's Online and Mobile Banking and logging in for the first time. If you have any questions or need login assistance, please call our merger support line at **508.732.3825**.

Sincerely,

Richard Coakley
Vice President
Director of Customer Information Center

How to Log In to Online Banking for the First Time

1. Go to **RocklandTrust.com** and click on the blue **"Account Logins"** box in the top right corner of the screen.
2. On the next screen, click the box at the bottom of the screen that says **"Attention."**
3. Submit your Enterprise Bank User ID to create your password.
4. Select the way in which you would like to receive your Secure Access Code.
5. Enter the Secure Access Code in the box and click **"Submit."** The code is valid for only five minutes. If it expires, you can always request a new one.
6. Validate the information in the User Profile and click **"Submit Profile."**
7. Create a new password following the requirements listed on the page and click **"Submit"** at the bottom of the page.
8. Read the Online Banking Agreement and scroll to the bottom to accept its terms. Click the **"I Accept"** button to formally accept the Online Banking Agreement.
9. You will be prompted with the option to register the device you are using. If you register the device, you may no longer need to obtain a Secure Access Code when logging in from the same device.