



Where Each Relationship Matters®

# Welcome to Rockland Trust Online and Mobile Banking

Dear Customer,

We are delighted to welcome you to Rockland Trust Online and Mobile Banking, which you will be able to access starting on October 14. Our online and mobile banking platforms give you a consistent look and feel across any device. That means anything you can do on your computer you can also do on your mobile device. Other great features include access to account insights and budgeting tools, customized views, enhanced security, access to a dedicated banker through YourBanker, the ability to schedule an appointment online, and more.

## IMPORTANT DATES AND TIMES

### Thursday, October 9

**2:00 p.m.** – Access to Enterprise Bank Mobile Check Deposit ends

### Friday, October 10

**2:00 a.m.** – Access to Enterprise Bank Zelle® ends

**7:00 a.m.** – Access to Enterprise Bank external transfers ends

**8:00 a.m.** – Access to Enterprise Bank Bill Pay ends

**5:00 p.m.** – Access to Enterprise Bank Online and Mobile Banking ends

To ensure a smooth transition to Rockland Trust Online and Mobile Banking, we recommend you do the following:

- 1. Verify your contact information** is up to date within Enterprise Bank Online Banking prior to October 10, and be sure you know your Enterprise Bank Online Banking Username/User ID.
- 2. Make note of alerts, eBills, and future dated or recurring account transfers.** If you use these features, you will need to reestablish them in Rockland Trust Online or Mobile Banking on or after **October 14**.

Please read the enclosed brochure to learn more about this transition to Rockland Trust's Online and Mobile Banking and logging in for the first time. If you have any questions or need login assistance, please call our merger support line at **508.732.3825**.

Sincerely,

Richard Coakley  
Vice President  
Director of Customer Information Center

## How to Log In to Online Banking for the First Time

On or after **Tuesday, October 14, 2025**:

1. Go to **RocklandTrust.com** and click on the blue Account Logins box in the top right corner of the screen.
2. On the next screen, click the box at the bottom of the screen that says **"Attention."**
3. Submit your Enterprise Bank Username/User ID to create your password.
4. Select the way in which you would like to receive your Secure Access Code.
5. Enter the Secure Access Code in the box and click **"Submit."** The code is valid for only five minutes. If it expires, you can always request a new one.
6. Validate the information in the User Profile and click **"Submit Profile."**
7. Create a new password following the requirements listed on the page and click **"Submit"** at the bottom of the page.
8. Read the Online Banking Agreement and scroll to the bottom to accept its terms. Click the **"I Accept"** button to formally accept the Online Banking Agreement.
9. You will be prompted with the option to register the device you are using. If you register the device, you may no longer need to obtain a Secure Access Code when logging in from the same device.