Let's work together to prevent fraud

At Rockland Trust, we work hard to keep your information safe and secure. But our safeguards can only go so far. You can protect your financial information and identity by learning how cyber thieves operate. Following a few basic tips can spare you loads of frustration, time, and money down the road.

How we protect your information

To us, nothing is more important than protecting your sensitive financial information. Here are the steps we take to safeguard your account:

- Built-in layered security protections We use leading technologies to protect your information.
- Encryption We use encryption technologies to secure our data.
- Authorization controls We implement the strongest authentication controls and follow the recommendations of federal banking regulators.
- Training Our employees receive comprehensive security training so they can quickly recognize the signs of attempted fraud.
- Fraud monitoring service If a suspicious transaction is attempted on your account, you may be contacted by text message, phone call, and/or email.

Simple ways to avoid fraud

- **1 Software** Keep your antivirus software active and up-to-date. Never deactivate it due to performance issues. If you don't have a firewall, install one.
- 2 Social media Limit your use of social networking tools to text-based activities, and don't open or download files from social media sites.
- **3 Wireless networks** Do your banking on a personal computer over a secure network. Do not use public computers or unsecured networks.
- 4 Credit Monitor your credit report regularly. Free reports are available at AnnualCreditReport.com.
- **5 Sharing** Do not share your account, debit card, PIN, or login information with anyone.

