



## Here is What to Expect & When

<p><b>Week of May 20</b></p>	<ul style="list-style-type: none"> <li>• New debit cards and PINs will be sent in separate mailings.</li> </ul>
<p><b>Late May</b></p>	<ul style="list-style-type: none"> <li>• An online banking package will be mailed to existing online banking customers. <b>You will need to verify that your email address and phone number are correct with Nantucket Bank prior to June 4th.</b></li> </ul>
<p><b>Week of June 3</b></p>	<ul style="list-style-type: none"> <li>• For your records, it's recommended that you download or print copies of your eStatements and online banking transaction history, including bill payment history.</li> <li>• Savings Passbook account holders should visit their local branch and have their passbook updated.</li> </ul>
<p><b>Thursday, June 6</b></p>	<ul style="list-style-type: none"> <li>• As of <b>noon</b>, access to Nantucket Bank Bill Pay <b>will be unavailable.</b></li> </ul>
<p><b>Friday, June 7</b></p>	<ul style="list-style-type: none"> <li>• Mobile Check Deposit <b>will be unavailable as of 2:00 p.m.</b></li> <li>• <b>All of the Nantucket Bank branches will close at 5:00 p.m.</b></li> <li>• In addition, Nantucket Bank Online and Mobile Banking, and Telephone Banking <b>will be unavailable as of 5:00 p.m.</b> Starting on <b>Monday, June 10th</b>, you can begin using Rockland Trust Online and Mobile Banking, Bill Pay, and Telephone Banking.</li> <li>• A final account statement for all checking and savings accounts will be mailed to you with up-to-date information as of <b>June 7th.</b></li> </ul>
<p><b>Saturday – Sunday June 8 – 9</b></p>	<ul style="list-style-type: none"> <li>• All Nantucket Bank branches will remain closed.</li> <li>• Use your <b>current Nantucket Bank ATM and Debit Card(s) for withdrawals and purchases through Sunday, June 9th.</b> After this date, your card(s) will be deactivated and should be destroyed.</li> </ul>
<p><b>Monday, June 10</b></p>	<ul style="list-style-type: none"> <li>• You can now use any Nantucket Bank or Rockland Trust branch.</li> <li>• <b>Activate your new debit card.</b></li> <li>• <b>Contact service providers that process any automatic payments from your debit card</b> and provide them with your new debit card number.</li> <li>• Access your accounts online at <a href="http://NantucketBank.com">NantucketBank.com</a> or <a href="http://RocklandTrust.com">RocklandTrust.com</a>.</li> <li>• Register for telephone banking by calling 508.732.7072.</li> <li>• Download our Rockland Trust Mobile Banking app.</li> </ul>

*Please see the reverse side for a checklist of important items that you will need to keep track of.*



We recognize that transitioning to a new bank may seem overwhelming. We have created the checklist below to help you keep track of important items as you transition to your new Nantucket Bank, now a division of Rockland Trust.

## Call to Action Items

### Week of June 3, 2019

- Download or print copies of eStatements and online banking transaction history.
- Visit your local branch and have your Savings Passbook updated.
- Verify that your email address and phone number are correct with Nantucket Bank prior to June 4th.

### On or after June 10, 2019

- Activate your new debit card.
- Start using Rockland Trust Online Banking and Bill Pay.
- Download the Rockland Trust Mobile Banking app.
- Order new checks.
- Register for telephone banking and create an access number and PIN by calling 508.732.7072.
- Your current routing and transit number will expire one year after the merger is complete. To avoid interruption, after the merger, you should update any companies or service providers that send automatic debit or credit transactions to your account with the Rockland Trust routing and transit number (011304478).
- Contact service providers that process any automatic payments from your debit card and provide them with your new debit card number.

*Please see the reverse side for a list of important dates.*