



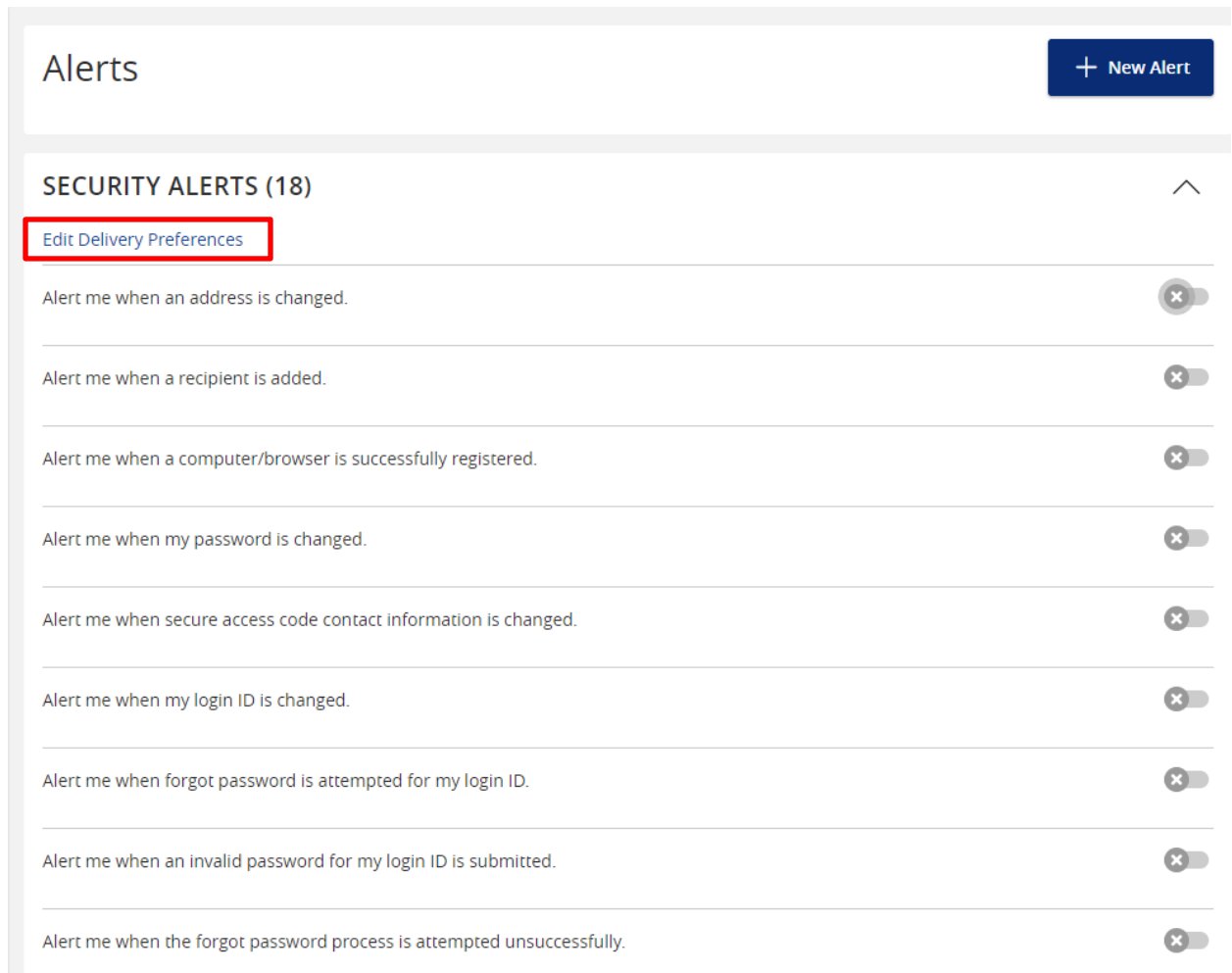
Online Banking Alerts

Security Alerts










1. All of your *Security Alerts* will show up on the home page of the *Alerts* screen.

NOTE: Some alerts may be turned off and on, but the most critical alerts are mandatory and cannot be turned off. These alerts will be greyed out.

2. Click  to turn on an alert and click  to turn off an alert.
3. Click “Edit Delivery Preferences” to modify how and where you would like to receive your security alerts.



The screenshot shows the 'Alerts' screen with a '+ New Alert' button in the top right. Below the header, there is a section for 'SECURITY ALERTS (18)' with an upward arrow. A red box highlights the 'Edit Delivery Preferences' link. The list of alerts includes:

- Alert me when an address is changed. 
- Alert me when a recipient is added. 
- Alert me when a computer/browser is successfully registered. 
- Alert me when my password is changed. 
- Alert me when secure access code contact information is changed. 
- Alert me when my login ID is changed. 
- Alert me when forgot password is attempted for my login ID. 
- Alert me when an invalid password for my login ID is submitted. 
- Alert me when the forgot password process is attempted unsuccessfully. 

4. Enter your contact information for all the delivery preferences you would like to be notified at. Once completed, click "Save".

Delivery Preferences

EMAIL ADDRESS

Email Address

PHONE NUMBER

Country

Area Code

Phone Number

SMS TEXT NUMBER

Message and data rates may apply. Expect 1 message/transaction.

Country

Area Code

Phone Number

Agree To Terms

[Terms and Conditions](#)

Online Banking Alerts

1. Click “Alerts” on the menu and click “+ New Alert”.

The screenshot displays the 'Alerts' page in an online banking interface. On the left, a dark blue sidebar menu contains various navigation options, with 'Alerts' highlighted by a red rectangular box. The main content area is titled 'Alerts' and features a '+ New Alert' button in the top right corner, also highlighted with a red box. A dropdown menu is open from this button, listing four alert types: 'Account Alert', 'History Alert', 'Online Transaction Alert', and 'Reminder'. Below the dropdown, the page shows a section for 'SECURITY ALERTS (18)' with an 'Edit Delivery Preferences' link. A list of security alerts follows, each with a toggle switch: 'Alert me when an address is changed.', 'Alert me when a recipient is added.', 'Alert me when a computer/browser is successfully registered.', 'Alert me when my password is changed.', 'Alert me when secure access code contact information is changed.', and 'Alert me when my login ID is changed.'.

NOTE: Below are steps on how to set up various types of Alerts. Every walkthrough will pick up right after clicking “+ New Alert” as seen in the step above.

Account Alerts

1. Click "Account Alert".
2. Select an *Account* to populate a list of available *Account Balance Types* to choose from.

New Account Alert

Account

Free Savings SAV-XXXXX6789 \$700.00 ▼

Account balance type

Available Balance Collected Balance Current Balance

Interest Paid Current Year Interest Paid Last Year

Amount

More Than Less Than Exactly

\$ 0.00

Alert Delivery Method

Email Voice SMS Text Message Secure Message Only

[Go back](#)

[Create Alert](#)

3. Select a threshold type to be notified about then enter the *Amount* of that threshold.

Amount

\$

Alert Delivery Method

4. Select an *Alert Delivery Method* and click “Create Alert” to finish.

Alert Delivery Method

History Alerts

1. Click "History Alert".
2. Select a *Transaction Type* to be notified about.

New History Alert

Transaction Type

Debit Transaction	Credit Transaction	Check Number	Description
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Amount

More Than	Less Than	Exactly
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\$

Account

▼

Alert Delivery Method

Email	Voice	SMS Text Message	Secure Message Only
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Go back

Create Alert

3. Select a threshold type to be notified about then enter the *Amount* of that threshold.

Amount

\$

Account

Alert Delivery Method

4. Select an *Account* as well as an *Alert Delivery Method*. Once finished, click “Create Alert” to finish.

Account

Alert Delivery Method

Online Transaction Alerts

1. Click “Online Transaction Alert”.
2. Select a *Transaction* to populate a list of available *Accounts* to choose from.

NOTE: You will only see options that are applicable to your user rights.

New Online Transaction Alert

Transaction

Account

Status

Alert Delivery Method

Select a *Status* and an *Alert Delivery Method*. Once finished, click “Create Alert” to finish.

Status

Alert Delivery Method

Reminder Alerts

1. Click “Reminder”.
2. Select an *Event* to be notified about and a *Date* of that event. If the date occurs every year (such as a Birthday or Anniversary) be sure to click “Rekurs Every Year”.

New Reminder

Event

Select a date

Recurs Every Year

Message

Alert Delivery Method

3. Add a *Message* and choose an *Alert Delivery Method*. Once finished, click “Create Alert”.

Message

Alert Delivery Method