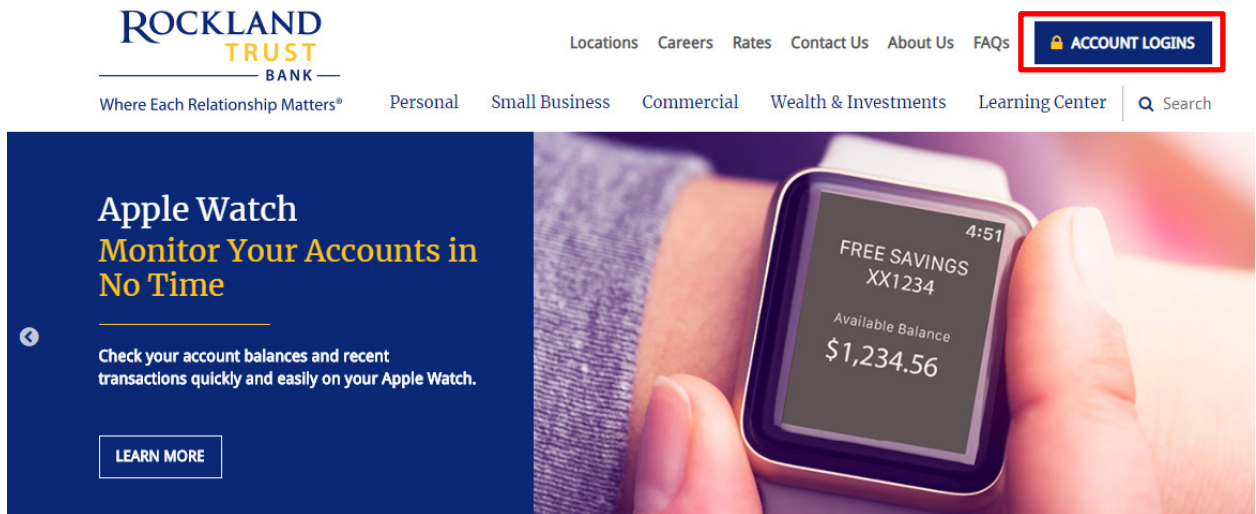


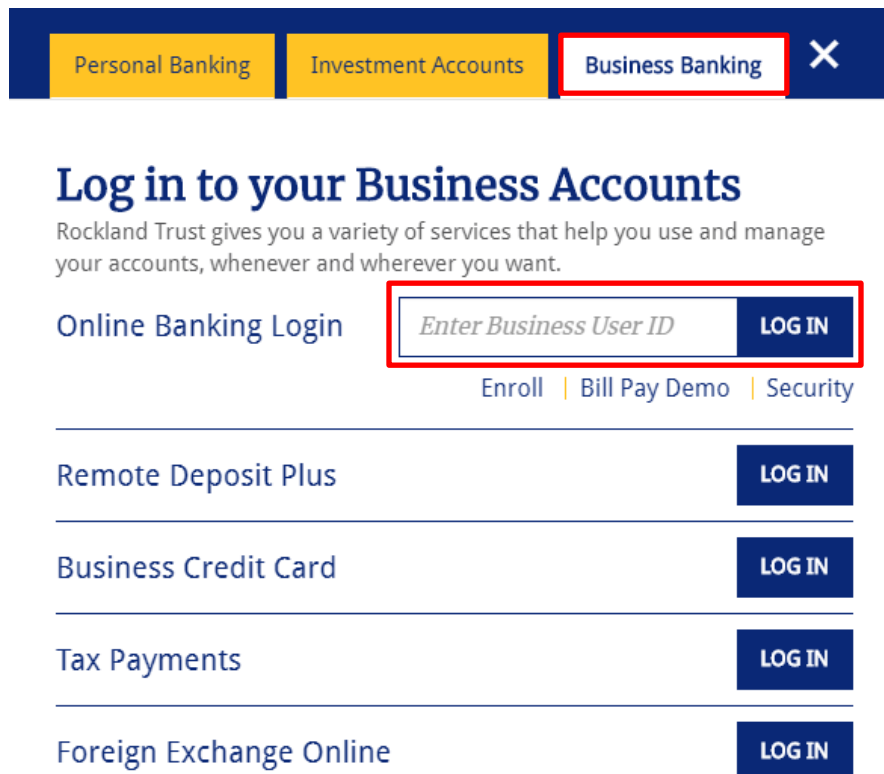
# Login Process and Device Registration

## Login Process

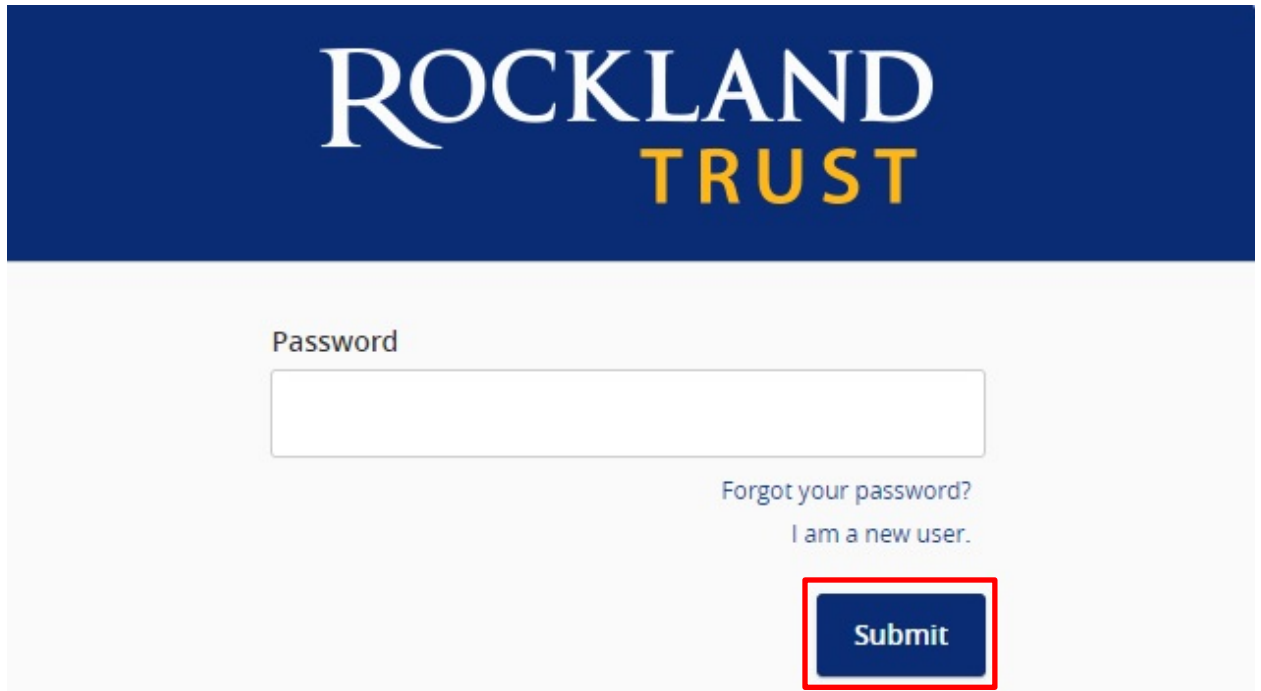
1. Go to RocklandTrust.com and click “Account Logins” at the top right of the page.



2. Click the “Business Banking” tab and enter your *Business User ID* in the box, then click the “Log In” button.

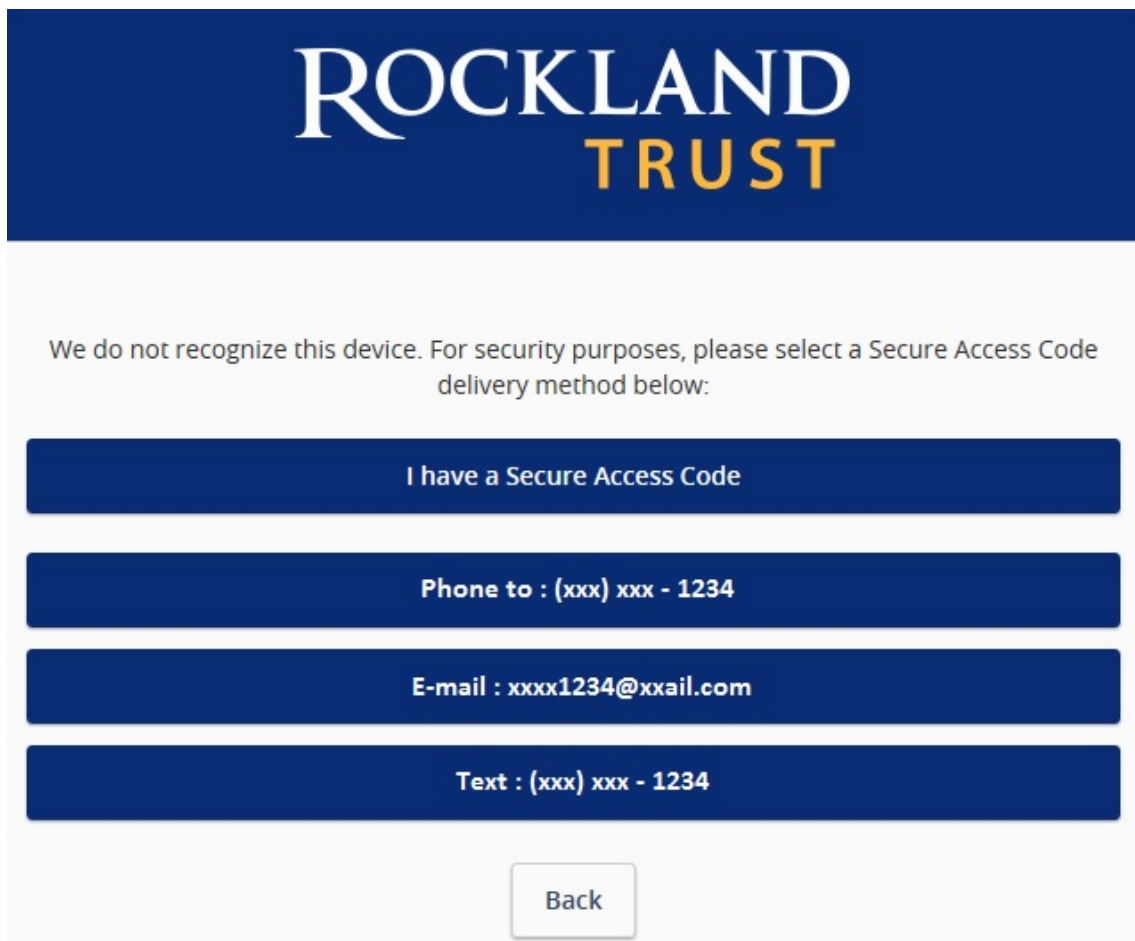


3. Enter your password and click "Submit".



The image shows the Rockland Trust login page. At the top, there is a dark blue header with the text "ROCKLAND TRUST" in white and yellow. Below the header, the word "Password" is displayed above a white input field. To the right of the input field, there are two links: "Forgot your password?" and "I am a new user.". At the bottom right, there is a blue button with the text "Submit" in white, which is highlighted with a red rectangular border.


4. Select the location where you would like to have a Secure Access Code delivered.



The image shows the Rockland Trust page for selecting a Secure Access Code delivery method. At the top, there is a dark blue header with the text "ROCKLAND TRUST" in white and yellow. Below the header, the text "We do not recognize this device. For security purposes, please select a Secure Access Code delivery method below:" is displayed. There are four blue buttons stacked vertically, each with white text: "I have a Secure Access Code", "Phone to : (xxx) xxx - 1234", "E-mail : xxxx1234@xxail.com", and "Text : (xxx) xxx - 1234". At the bottom center, there is a white button with the text "Back" in blue.

5. Enter the *Secure Access Code* in the box once it has been received and click “Submit”.


Do not navigate away from this screen. If you need to access your email to retrieve your Secure Access Code, please open a new browser window or tab. It may take a few minutes to receive your Secure Access Code. Once received, your Secure Access Code will be valid for 15 minutes. X



Enter your Secure Access Code

**NOTE:** *Secure Access Codes* are only valid for 15 minutes.

6. Select the appropriate registration option.

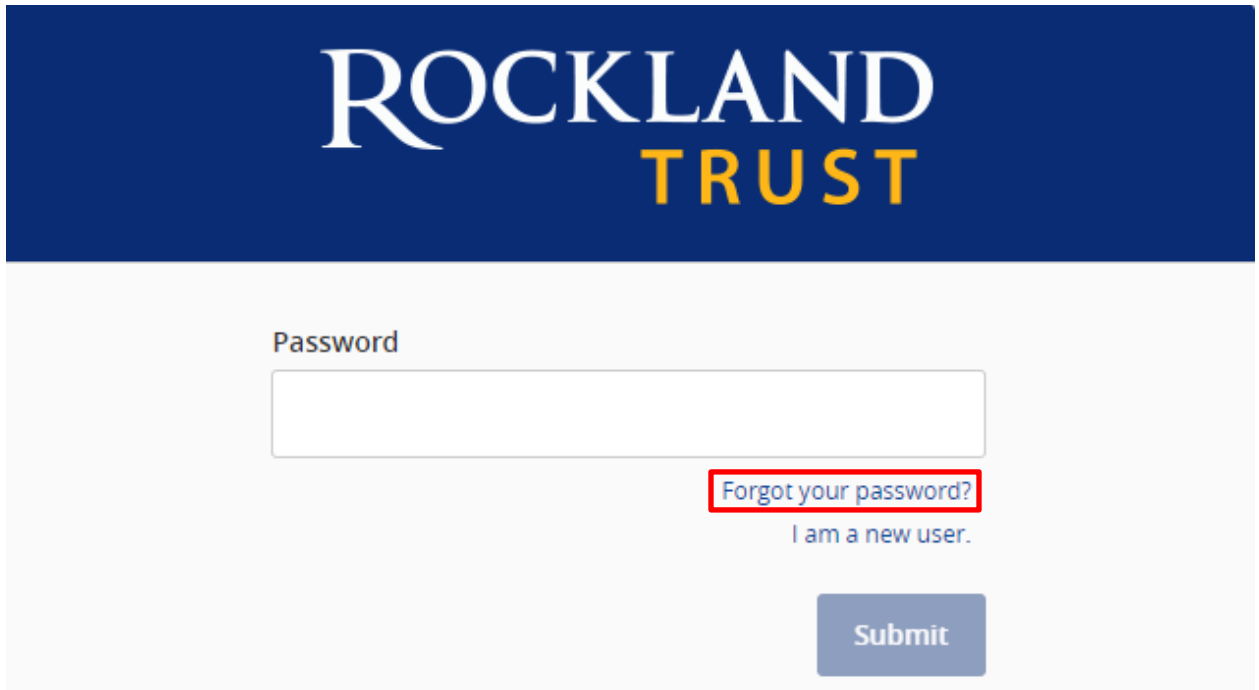


Device Registration  
Access Code Accepted.

**NOTE:** We recommend you only register the device if it's your own personal computer and not a public computer others have access to. When registering your computer, we place a cookie in your browser. Your computer must be configured to accept cookies from this site. Next time you log in, you only need to enter your User ID and password.

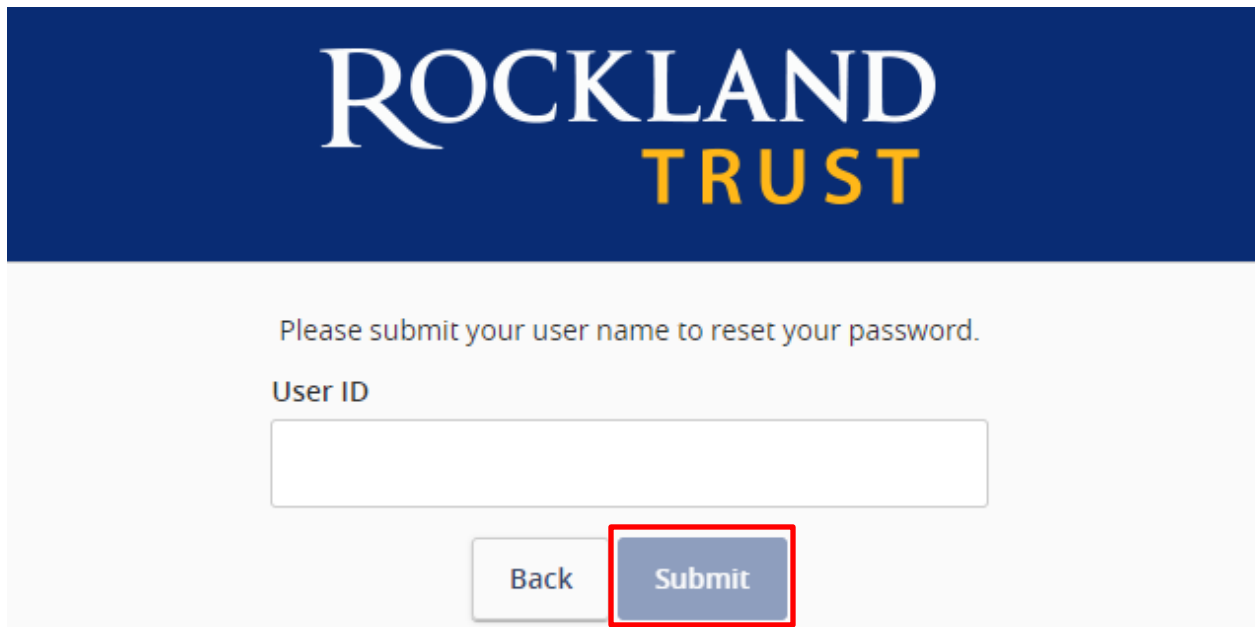
## Forgot your Password?

1. Go to RocklandTrust.com and click “Account Logins” at the top right of the page. Enter your *Business User ID*, and on the next screen click “Forgot Your Password?”



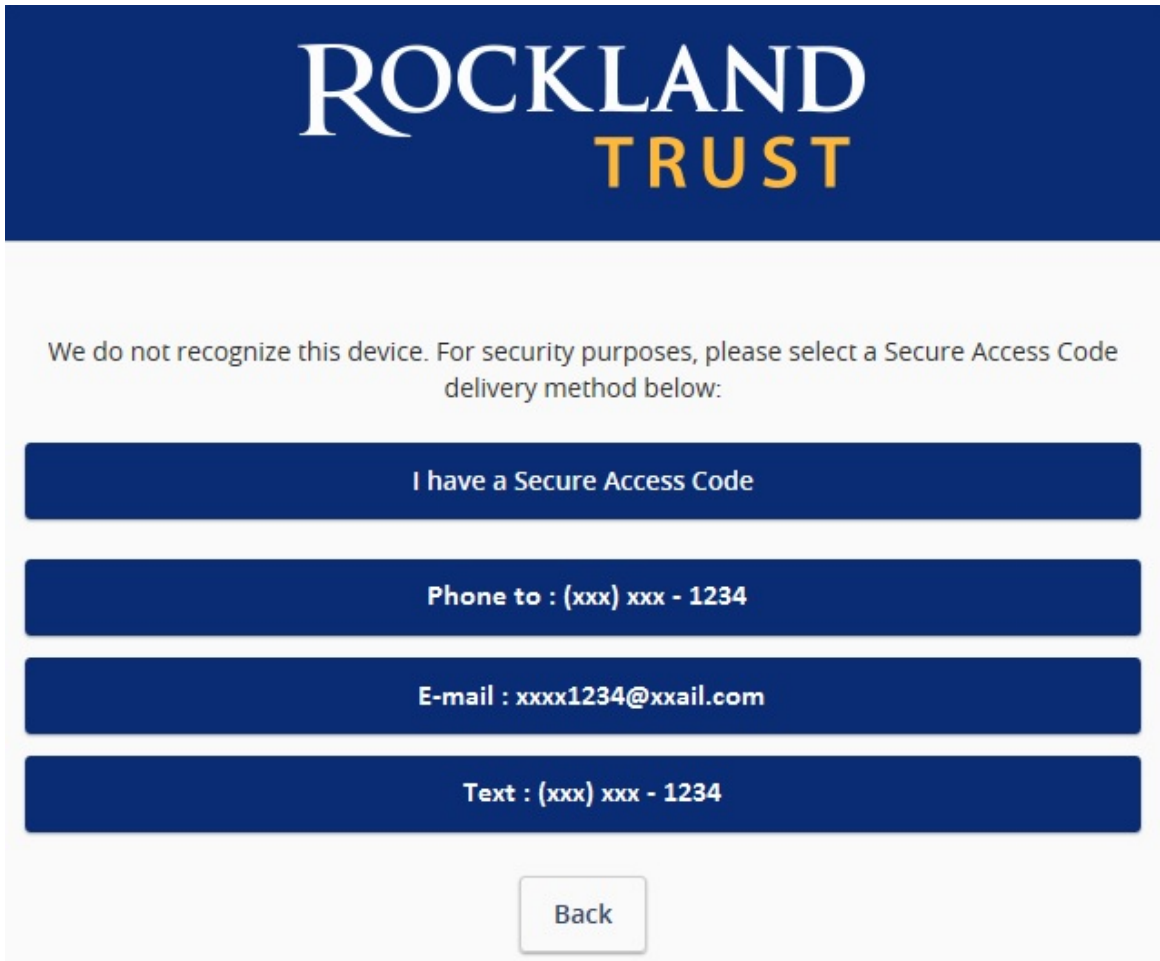
The image shows the Rockland Trust password reset form. At the top is a dark blue header with the Rockland Trust logo in white and yellow. Below the header is a white form area. On the left, the word "Password" is followed by a large empty text input field. To the right of the input field is a blue link labeled "Forgot your password?" which is highlighted with a red rectangular box. Below this link is the text "I am a new user." At the bottom right of the form is a blue "Submit" button.

2. Re-enter your *Business User ID* and click “Submit”.



The image shows the Rockland Trust user ID input form. At the top is a dark blue header with the Rockland Trust logo in white and yellow. Below the header is a white form area. The text "Please submit your user name to reset your password." is centered at the top of the form. Below this text is the label "User ID" followed by a large empty text input field. At the bottom of the form are two buttons: a light blue "Back" button on the left and a blue "Submit" button on the right, which is highlighted with a red rectangular box.

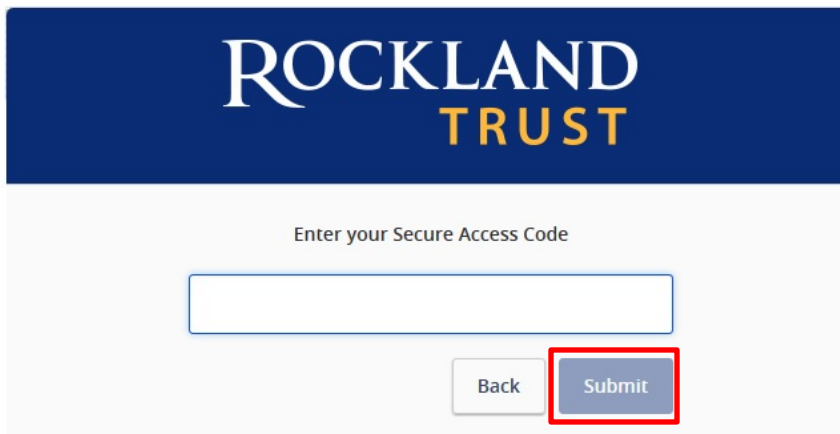
3. Select the location where you would like to have a *Secure Access Code* delivered.



The image shows the Rockland Trust login interface. At the top is the Rockland Trust logo. Below it, a message states: "We do not recognize this device. For security purposes, please select a Secure Access Code delivery method below:". There are four blue buttons stacked vertically: "I have a Secure Access Code", "Phone to : (xxx) xxx - 1234", "E-mail : xxxx1234@xxail.com", and "Text : (xxx) xxx - 1234". At the bottom is a "Back" button.

4. Enter the *Secure Access Code* in the box once it has been received and click "Submit".

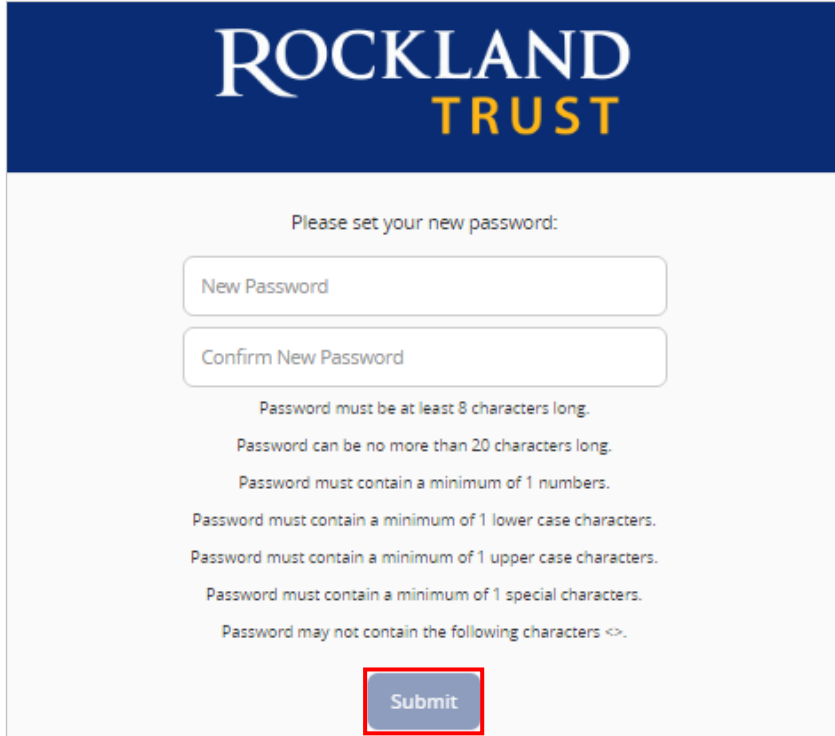
**Do not navigate away from this screen. If you need to access your email to retrieve your Secure Access Code, please open a new browser window or tab.** It may take a few minutes to receive your Secure Access Code. Once received, your Secure Access Code will be valid for 15 minutes. ×



The image shows the Rockland Trust login interface. At the top is the Rockland Trust logo. Below it, the text "Enter your Secure Access Code" is displayed above a text input field. At the bottom are two buttons: "Back" and "Submit". The "Submit" button is highlighted with a red border.

**NOTE:** *Secure Access Codes* are only valid for 15 minutes.

5. Enter a new password using the requirements listed and click "Submit".



The image shows a web form for setting a new password. At the top is a dark blue header with the "ROCKLAND TRUST" logo in white and yellow. Below the header, the text "Please set your new password:" is centered. There are two input fields: "New Password" and "Confirm New Password". Below these fields are several lines of password requirements: "Password must be at least 8 characters long.", "Password can be no more than 20 characters long.", "Password must contain a minimum of 1 numbers.", "Password must contain a minimum of 1 lower case characters.", "Password must contain a minimum of 1 upper case characters.", "Password must contain a minimum of 1 special characters.", and "Password may not contain the following characters <>.". At the bottom of the form is a "Submit" button, which is highlighted with a red rectangular border.

**NOTE:** You must be on a registered computer and browser to perform this action. If you are not on a registered computer and browser, please call 508.732.7078.