

# We'd like to take this opportunity to welcome you to Rockland Trust.

## Important Information About Your Account

All your accounts will transition to Rockland Trust on **Monday, June 10, 2019**. Below is important information about the account services you may currently be using with Blue Hills Bank.

### Blue Hills Bank Branches

- All branches will **close at 5:00 p.m. on Friday, June 7, 2019**.
- The Blue Hills Bank Norwood branch will close permanently at **5:00 p.m. on Friday, June 7, 2019**.
- All branches will remain closed **Saturday, June 8, 2019**, and **Sunday, June 9, 2019**.
- You can access your accounts for withdrawals during this period using your Blue Hills Bank ATM and Debit Card(s).
- Blue Hills Bank branches will reopen at normal business hours as Rockland Trust branches on **Monday, June 10, 2019**.

### Debit Card

- We recently mailed your new Rockland Trust Debit Card and personal identification number (PIN).
- Please continue to use your Blue Hills Bank ATM and Debit Card(s) through **Sunday, June 9, 2019**.
- Any automatic payments currently being made from your Blue Hills Bank ATM and Debit Card(s) will no longer be made after **Sunday, June 9, 2019**. To reestablish your automatic payments, please contact your service providers to update them with your new Rockland Trust Debit Card number after **Sunday, June 9, 2019**.
- Beginning **Monday, June 10, 2019**, use your new Rockland Trust Debit Card. Your Blue Hills Bank card will no longer work.

### Checks

- Your Blue Hills Bank checks will continue to be honored. After the conversion, we will send you information on ordering new checks.

## Online and Mobile Banking Services

- If you are an online or mobile banking user, instructions on how to get started were recently mailed to you. For more information visit RocklandTrust.com.
- **Thursday, June 6, 2019, at noon** — Access to Blue Hills Bank Bill Pay ends.
- **Friday, June 7, 2019, at 2:00 p.m.** — Access to Blue Hills Bank Mobile/ Remote Check Deposit ends.
- **Friday, June 7, 2019, at 5:00 p.m.** — Access to Blue Hills Bank Online and Mobile Banking ends.
- **Monday, June 10, 2019** — Access to Rockland Trust Online and Mobile Banking begins. You may also begin using Rockland Trust Bill Pay.

If you have not received either your new Rockland Trust Debit Card or your online and mobile banking information by **Wednesday, June 5, 2019**, please contact us at 508.732.3825.

## Account Statements

- A final Blue Hills Bank account statement for all checking and savings accounts will be sent to you with up-to-date information as of **Friday, June 7, 2019**.

## Telephone Banking

- Access to Blue Hills Bank Telephone Banking ends on **Friday, June 7, 2019, at 5:00 p.m.**
- For security reasons, you will need to establish an access number and PIN to use the Rockland Trust Telephone Banking system. To establish an access number and PIN, you can visit your local branch or call our Customer Information Center at 508.732.7072 after the conversion.

## We're Here to Help!

Please contact us if you have any questions, comments, or concerns.

**Phone:** 508.732.3825

Rockland Trust's associates are available:

Weekdays: 7:00 a.m. to 8:00 p.m.

Saturday: 8:00 a.m. to 5:00 p.m.

Sunday: 11:00 a.m. to 3:00 p.m.

**Email:** Customer.Service@RocklandTrust.com

**Branch:** Visit any one of our more than 95 branch locations throughout eastern Massachusetts.