

NOTICE OF DEPOSIT ACCOUNT DISPUTE

Rockland Trust Company ("Rockland Trust") is committed to resolving customer disputes fairly. If you are unsatisfied with the resolution that a customer service representative offers for a problem that you have experienced with your deposit accounts, you may notify us of your dispute by sending this form to Rockland Trust's legal department.

Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by certified United States mail to: General Counsel, Rockland Trust Company, 288 Union Street, Rockland, Massachusetts 02370. A Rockland Trust representative will respond within 30 days of receiving this form.

Your name

Deposit Account number(s)

Mobile phone number: _____

Additional number at which you may be reached during business hours: _____

Your email address: _____

Your address: _____

If you are an authorized representative of the account holder, please print your name, relationship to the account holder, your address, and a phone number at which you may best be reached during business hours:

Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use the reverse side:

Please briefly describe what you would like Rockland Trust to do:

Date

Signature