

We welcome Milford National Bank and Trust Company customers to Rockland Trust.

Important Information About Your Account

All your accounts will transition to Rockland Trust on **Monday, November 19, 2018**. Below is important information about the account services you may currently be using with Milford National Bank.

Milford National Bank Branches

- All branches will close at 5:00 p.m. on **Friday, November 16, 2018**.
- All branches will be closed **Saturday, November 17, 2018**, and **Sunday, November 18, 2018**.
- You can access your accounts for withdrawals during this period using your Milford National Bank Debit/ATM Card.
- All current Milford National Bank branches will reopen at normal business hours as Rockland Trust branches on **Monday, November 19, 2018**.

Debit Card

- We recently mailed your new Rockland Trust Debit Card and personal identification number (PIN).
- Please continue to use your Milford National Bank Debit Card through **Sunday, November 18, 2018**.
- Any automatic payments currently being made from your Milford National Bank Debit Card will no longer be made after **Sunday, November 18, 2018**. To re-establish your automatic payments, please contact your service providers to update them with your new Rockland Trust Debit Card account number after **Sunday, November 18, 2018**.
- Beginning **Monday, November 19, 2018**, use your new Rockland Trust Debit Card. Your Milford National Bank card will no longer work.

Checks

- Your Milford National Bank checks will continue to be honored. After the conversion, we will send you information on ordering new checks.

Online Banking Services

- If you are an online banking user, instructions on how to get started with Rockland Trust Online Banking were recently mailed to you. For more information on Rockland Trust Online Banking, visit RocklandTrust.com.
- **Thursday, November 15, 2018, at Noon**—Access to Milford National Bank Bill Pay will no longer be available.
- **Friday, November 16, 2018, at 5:00 p.m.**—Access to Milford National Bank Online Banking ends.
- **Monday, November 19, 2018, at 7:00 a.m.**—Access to Rockland Trust Online Banking begins.

If you have not received either your new Rockland Trust Debit Card or your online banking information by **Wednesday, November 14, 2018**, please contact us at 508.732.3825.

Account Statements

- A final Milford National Bank account statement for all checking and savings accounts will be sent to you with up-to-date information as of **Friday, November 16, 2018**.

Telephone Banking

- Access to Milford National Bank Telephone Banking ends on **Friday, November 16, 2018, at 5:00 p.m.**
- For security reasons, you will need to establish an access number and PIN to use the Rockland Trust Telephone Banking system. To establish an access number and PIN, you can visit your local branch or call our Customer Information Center at 508.732.7072 after the conversion.

We're Here to Help!

Please contact us if you have any questions, comments, or concerns.

Phone: 508.732.3825

Rockland Trust's associates are available:

Weekdays: 7:00 a.m. to 8:00 p.m.

Saturday: 8:00 a.m. to 5:00 p.m.

Sunday: 11:00 a.m. to 3:00 p.m.

Email: Customer.Service@RocklandTrust.com

Branch: Visit any one of our more than 85 branch locations located throughout eastern Massachusetts.