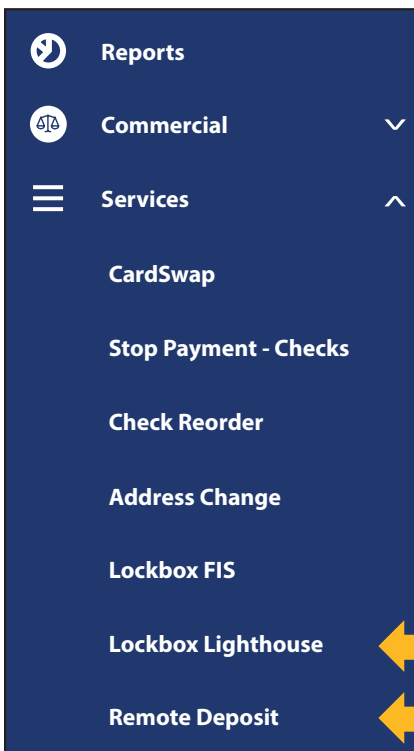


# Treasury Management Services Online Banking Quick Reference Guide

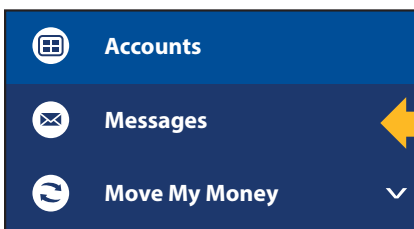
EFFECTIVE TUESDAY, OCTOBER 14, 2025

The below information will help you navigate Treasury Management services within Rockland Trust online banking. If you are an online or mobile banking customer with Enterprise Bank, you will receive a separate communication in **late September** or **early October** with instructions on how to log in for the first time and get started with Rockland Trust Online and Mobile Banking. Please reach out to our Treasury Management services team with any questions you may have by calling **508.732.7063**.



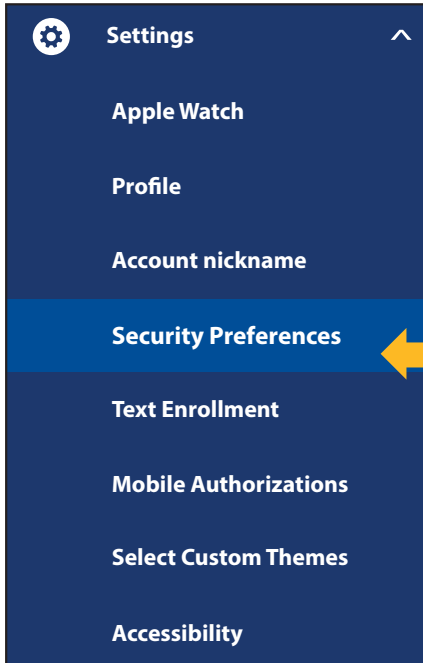
## Where to Find Important Services

You will find access to important services such as Lockbox Lighthouse and Remote Deposit under the **'Services'** tab on the left navigation menu.



## How to Send Messages Within Online Banking

- You can send messages to Rockland Trust within Online Banking under the **'Messages'** button on the left navigation menu
- You will be prompted to select a related servicing topic



## How to receive your secure access code for multi-factor authentication:

- Within online banking, choose '**Settings**' from the left navigation menu
- Select '**Security Preferences**'
- Choose '**Secure Delivery**'
- From here, you can edit an existing delivery channel: Email Address, Phone Number, SMS Text Number, by clicking the **pencil** icon
- Make modifications and click '**Save**'.
- **You can also add a new Email Address, Phone Number, SMS Text Number by clicking on 'Add Contact'**
- Choose '**Delivery Channel**'
- Enter information
- Click '**Save**'

### SUPPORTING INFORMATION

- To connect with someone on our Treasury Management services team please call **508.732.7063** or, email us at **TreasuryOperations@RocklandTrust.com**
- To access additional support materials and instructional guides please visit **RocklandTrust.com/Welcome**