

## Here is What to Expect and When

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| <p><b>Late<br/>October</b></p>                       | <ul style="list-style-type: none"> <li>An online banking package will be mailed to existing online banking customers. <b>You will need to verify that your email address and phone number are up to date within East Boston Savings Bank Online Banking prior to November 8th.</b></li> </ul>  |
| <p><b>Week of<br/>November 1</b></p>                 | <ul style="list-style-type: none"> <li>Rockland Trust Debit Cards and PINs will be sent in separate mailings.</li> </ul>   |
| <p><b>Week of<br/>November 8</b></p>                 | <ul style="list-style-type: none"> <li>For your records, it's recommended that you download or print copies of your eStatements and online banking transaction history.</li> <li>Passbook Savings account holders should visit their local branch and have their passbook updated prior to <b>November 12th</b>.</li> <li>After <b>5:00 p.m. on Wednesday, November 10th</b>, access to East Boston Savings Bank Bill Pay <b>will be unavailable</b>.</li> </ul>   |
| <p><b>Friday,<br/>November 12</b></p>                | <ul style="list-style-type: none"> <li><b>The following East Boston Savings Bank branches will be closed all day:</b> <ul style="list-style-type: none"> <li>– 1 Bennington St., East Boston</li> <li>– 126 Squire Rd., Revere</li> <li>– 317 Main St., Saugus</li> <li>– 430 West Broadway, South Boston</li> <li>– 501 Southampton St., South Boston</li> <li>– 1441 Beacon St., Brookline</li> <li>– 2250 Dorchester Ave., Dorchester</li> <li>– 489 Gallivan Blvd., Dorchester</li> </ul> </li> <li><b>All other East Boston Savings Bank branches will close at 4:00 p.m.</b></li> <li>Mobile Check Deposit <b>will be unavailable as of 4:00 p.m.</b></li> <li>In addition, East Boston Savings Bank Online and Mobile Banking, and Telephone Banking <b>will be unavailable as of 5:00 p.m.</b> Starting on <b>Monday, November 15th</b>, you can begin using Rockland Trust Online and Mobile Banking, Bill Pay, and Telephone Banking.</li> <li>A final East Boston Savings Bank account statement for all checking and savings accounts will be mailed to you with up-to-date information as of <b>November 12th</b>.</li> </ul> |
| <p><b>Saturday – Sunday<br/>November 13 – 14</b></p> | <ul style="list-style-type: none"> <li>All East Boston Savings Bank branches will remain closed.</li> <li>Use your <b>East Boston Savings Bank ATM/Visa Debit Card for withdrawals and purchases through Sunday, November 14th</b>. After this date, your card will be deactivated and should be destroyed.</li> </ul>   |
| <p><b>Monday,<br/>November 15</b></p>                | <ul style="list-style-type: none"> <li>You can now use any Rockland Trust branch.</li> <li>Activate your new Rockland Trust Debit Card.</li> <li>Contact service providers that process any automatic payments from your debit card and provide them with your new Rockland Trust Debit Card number.</li> <li>Access your account(s) online at RocklandTrust.com.</li> <li>Download the Rockland Trust Mobile Banking app.</li> <li>Register for Rockland Trust Telephone Banking by calling 508.732.7072 or visit your local branch.</li> </ul>   |

*Please see the reverse side for a checklist of important items that you will need to keep track of.*

At Rockland Trust, we recognize that transitioning to a new bank may seem overwhelming. We have created the checklist below to help you keep track of important items.

## Call-to-Action Items

### Prior to November 8, 2021

- Verify that your email address and phone number are up to date within East Boston Savings Bank Online Banking.

### Prior to November 15, 2021

- Download or print copies of your eStatements and online banking transaction history.
- Visit your local branch and have your Passbook Savings account(s) updated.

### On or after November 15, 2021

- Activate your new Rockland Trust Debit Card.
- Start using Rockland Trust Online Banking and Bill Pay.
- Download the Rockland Trust Mobile Banking app.
- Order new Rockland Trust checks. You will receive a communication in late November on how to order your new Rockland Trust checks.
- Register for Rockland Trust Telephone Banking and establish an access number and telephone PIN by calling 508.732.7072 or visit your local branch.
- Contact service providers that process any automatic payments from your debit card and provide them with your new Rockland Trust Debit Card number.
- Contact businesses/individuals that send wires to your account and provide them the Rockland Trust routing and transit number (011304478).

*Please see the reverse side for a list of important dates.*