

Key Dates and Action Items for Treasury Management Services

EFFECTIVE TUESDAY, OCTOBER 14, 2025

Over the weekend of **October 11, 2025**, your Enterprise Bank account(s), including your online banking and Treasury Management services, will officially transition to Rockland Trust, and Enterprise Bank branches will reopen as Rockland Trust locations. Below, we've outlined what you can expect and the steps you should take in the coming weeks.

Please review these important dates and complete the recommended actions by the specified deadlines to ensure a smooth transition of your Treasury Management services.

All times listed are Eastern Time.

By September 30, 2025	<ul style="list-style-type: none"> • Action item for Online Wire Transfer Customers: In order to avoid service interruption, please return the completed Rockland Trust Treasury Management Master Agreement and Wire Transfer Service Order • Remote Deposit Capture Customers: <ul style="list-style-type: none"> • You will receive an email from RemoteDeposit@RocklandTrust.com with your Remote Deposit Capture user ID. You will then receive a second email from RemoteDeposit@RocklandTrust.com that contains a link for you to click to set up your new password. This will ensure you will be ready to use your Rockland Trust Remote Deposit Capture as of October 14. You should continue to use your Enterprise Bank Remote Deposit Capture through October 10. • If you are a Remote Deposit Capture customer who uses a Mac, you should reach out to your Treasury Management officer for a replacement machine
Early October, 2025	<ul style="list-style-type: none"> • Remote Deposit Capture customers should install WebScan and ensure device is working as expected • Save any statements, templates, and user entitlements from your Enterprise Bank online banking platform • Save any statements from your ZEscrow platform • If you are an online or mobile banking customer with Enterprise Bank, you will receive a separate communication in late September or early October with instructions on how to log in for the first time and get started with Rockland Trust Online and Mobile Banking • Monday, October 6, 5:00 p.m.: Access to add new admins to Enterprise Bank Online and Mobile Banking ends • Thursday, October 9, 2:00 p.m.: Access to Enterprise Bank Mobile Check Deposit ends
Friday, October 10, 2025	<ul style="list-style-type: none"> • 8:00 a.m.: Access to Enterprise Bank Bill Pay ends • 3:00 p.m.: Access to Enterprise Bank Business Express Deposit ends • 4:30 p.m.: Access to initiate a wire transfer through Enterprise Bank ends • 5:00 p.m.: Access to Enterprise Bank Online and Mobile Banking ends (Note: this includes ACH, zSuites, Positive Pay, Lockbox access)
Merger Weekend October 11 - 13, 2025	<ul style="list-style-type: none"> • All Enterprise Bank branches will remain closed while they are being converted into Rockland Trust branches
Tuesday, October 14, 2025	<ul style="list-style-type: none"> • You can now use any Rockland Trust branch • Log in to Rockland Trust Online Banking and verify information, including templates, user entitlements, etc. • ZEscrow customers: you will no longer be able to make ZEscrow deposits to your Escrow Manager account. Going forward you will need to make your ZEscrow deposits to your Primary Disbursement Account. • Remote Deposit Capture customers can now log in and complete deposits

SUPPORTING INFORMATION

- To connect with someone on our Treasury Management services team please call **508.732.7063** or, email us at **TreasuryOperations@RocklandTrust.com**
- To access additional support materials and instructional guides please visit **RocklandTrust.com/Welcome**