

Action Items

At Rockland Trust, we recognize that transitioning to a new bank may seem overwhelming. We have created the checklist below to help you keep track of important items.

Today	<div><input type="checkbox"/> Verify that your email address and phone number are up to date. Please refer to the <i>Key Dates</i> section on the back cover for more details on how to update your information.</div>
Before Friday, October 10	<div><input type="checkbox"/> Download or print copies of your eStatements, online banking transaction history, and bill pay payee information.</div>
Starting on Tuesday, October 14	<div><div><input type="checkbox"/> Contact service providers that process any automatic payments from your debit card and provide them with your new Rockland Trust Debit Card number.</div><div><input type="checkbox"/> Start using Rockland Trust Online and Mobile Banking and Bill Pay. Visit RocklandTrust.com to get started.</div><div><input type="checkbox"/> Download the Rockland Trust Mobile Banking app.</div><div><input type="checkbox"/> Register for Rockland Trust Telephone Banking by calling 508.732.3825 or visit your local branch.</div><div><input type="checkbox"/> Activate and start using your new debit card.</div><div><input type="checkbox"/> Contact businesses/individuals that send wires to your account and provide them the Rockland Trust routing and transit number (011304478).</div></div>

Key Dates

Below are key dates as we transition your Enterprise Bank account(s) to Rockland Trust.

Today	<div><ul style="list-style-type: none">• Make sure your online and mobile banking contact information is current. To update your phone number or email address, call Enterprise Bank at 877.671.2265 or visit your local branch. You can also update your email address through Enterprise Bank Online or Mobile Banking.</div>
Late September or Early October	<div><ul style="list-style-type: none">• If you are an existing online and mobile banking customer, an online and mobile banking package will be sent to you.• Rockland Trust Debit Cards and PINs will be sent in separate mailings.</div>
Week of October 6	<div><ul style="list-style-type: none">• For your records, we recommend you download or print copies of your eStatements and online banking transaction history.• Make note of your future-dated and recurring payments and transfers.• Mobile Check Deposit will be unavailable as of 2:00 p.m. on Thursday, October 9.</div>
Friday, October 10	<div><ul style="list-style-type: none">• Enterprise Bank Bill Pay will be unavailable as of 8:00 a.m.• The following Enterprise Bank branches will be closed at 3:00 p.m.<div><div>Lowell: 222 Merrimack St</div><div>Chelmsford: 185 Littleton Rd</div><div>Billerica: 674 Boston Rd</div><div>Tewksbury: 910 Andover St</div><div>Andover: 8 High St</div><div>Nashua, NH: 88 Main St</div></div>• All other Enterprise Bank branches will close at 5:00 p.m. Please note that all branches will remain closed until Tuesday, October 14.• Enterprise Bank Online and Mobile Banking will be unavailable as of 5:00 p.m.¹• A final Enterprise Bank account statement for all checking and savings accounts will be mailed to you with up-to-date information as of October 10.</div>
Saturday - Monday October 11 - 13	<div><ul style="list-style-type: none">• All Enterprise Bank branches will remain closed while they are being converted into Rockland Trust branches.• Use your Enterprise Bank Debit Card for withdrawals and purchases through Monday, October 13.• All Enterprise Bank ATMs will be available for withdrawals only using your Enterprise Bank Debit Card.</div>
Tuesday, October 14	<div><ul style="list-style-type: none">• You can now use any Rockland Trust branch.• Activate and start using your new Rockland Trust Debit Card.• Following the activation of your new Rockland Trust Debit Card, please contact service providers that process any automatic payments from your debit card and provide them with your new Rockland Trust Debit Card number.• Start using Rockland Trust Online and Mobile Banking and Bill Pay. Visit RocklandTrust.com to get started.• Download the Rockland Trust Mobile Banking app.• Register for Rockland Trust Telephone Banking and establish an access number and telephone PIN by calling 508.732.3825 or visit your local branch.</div>



¹. Additional details on online and mobile banking access will be shared in late September or early October.

A Guide to
What to Expect
and When

INSIDE:

- Key transition information
- Action items
- Important dates and times



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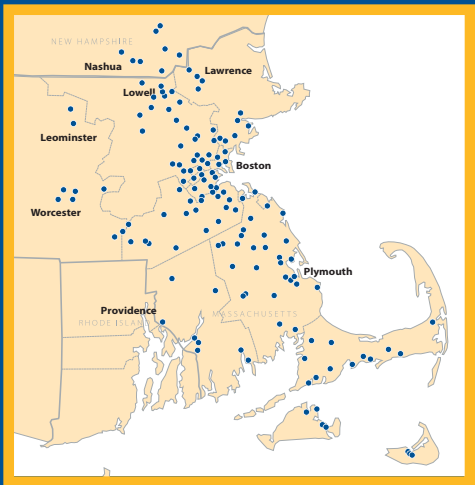
What You Need To Know

Our goal at Rockland Trust is to make your transition as simple as possible. Below you will find key information that will help guide you in this process.

Account History in Online and Mobile Banking	<ul style="list-style-type: none">A limited amount of your online banking transaction history will transfer over; however, you will not be able to view check images within your online banking transaction history.For your records, we recommend that before October 10 you print or download copies of all your eStatements and online banking transaction history.You will have access to three years of eStatements through Rockland Trust Online Banking.
Account Numbers	<ul style="list-style-type: none">In most cases, your account number(s) will not be changing. If there was a change to an account number, you would have already been contacted by Enterprise Bank. Please see the enclosed <i>Account Summary sheet</i> to review your account number(s).Starting on October 11, the bank routing and transit number that you will use for electronic transactions is 011304478.
Automatic Payments and Direct Deposits	<p>Automatic payments / direct deposits for your checking or savings account:</p> <ul style="list-style-type: none">Any automatic payments or direct deposits, including payroll and Social Security, that you currently have set up with Enterprise Bank will automatically transition to your new Rockland Trust account.A notification of change will be sent from Rockland Trust to the person/company that is initiating any such transactions, asking them to change the routing and transit number to Rockland Trust's routing and transit number (011304478). If you have companies that make direct deposits to your account, you may receive a paper check during the time the person/company is updating your records. <p>Automatic payments from your Enterprise Bank Debit Card:</p> <ul style="list-style-type: none">Please refer to the <i>Debit Cards</i> section for more information.
Branches/ATMs	<ul style="list-style-type: none">Starting on Tuesday, October 14, you can begin using Rockland Trust branches. You will have access to more than 150 branch locations and over 250 Rockland Trust ATMs.

For more information on the transition to Rockland Trust, please refer to the *Frequently Asked Questions* starting on **page 4** in the enclosed *Welcome Brochure*.

Have additional questions? Our Customer Information Center associates can be reached by calling **508.732.3825**, and are available to answer your questions from 7:00 a.m. to 8:00 p.m. Monday through Friday, 8:00 a.m. to 5:00 p.m. Saturday, and 10:00 a.m. to 3:00 p.m. Sunday.



Checks	<ul style="list-style-type: none">You may continue using your existing Enterprise Bank checks beyond October 11. If you would prefer to order new Rockland Trust checks, you can order them online at RocklandTrust.com starting on October 14. You may also place a check order at your nearest branch.
Debit Cards	<ul style="list-style-type: none">Use your Enterprise Bank Debit Card for withdrawals and purchases through October 13.If you have used your Enterprise Bank Debit Card in the past 12 months, prior to the transition to Rockland Trust, you will receive a new debit card with important information about card activation and when you should start using the new card.Starting on October 14, following the activation of your Rockland Trust Debit Card, please update any automatic/recurring debit card payments (such as any health club memberships, Netflix®, or Hulu® accounts) to your new card number to avoid interruption with your services.If you are also an existing Rockland Trust Debit Card customer, you will receive a new card to access your converting Enterprise Bank account(s). Starting on October 14, you can contact us and link your account(s) to one card.
Online and Mobile Banking	<ul style="list-style-type: none">If you are an online or mobile banking user, you will receive a separate communication from us in late September or early October with instructions on how to get started with Rockland Trust Online and Mobile Banking.

Starting on **Tuesday, October 14**, you can begin using Rockland Trust branches. You will have access to more than 150 branch locations and over 250 Rockland Trust ATMs.

For more information about the transition to Rockland Trust, scan the QR code or visit RocklandTrust.com/Welcome.



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