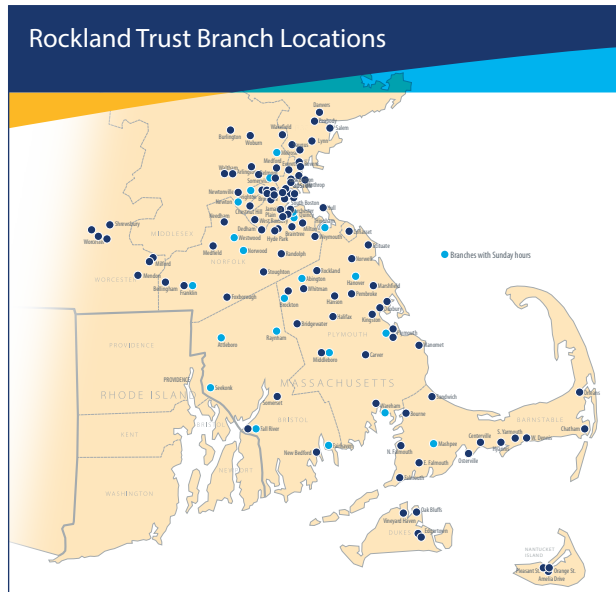


Branch Banking and ATM Locations

Starting on November 15, 2021, subject to regulatory approval, you can use any of Rockland Trust's more than 120 locations and 200 ATMs throughout Massachusetts. We invite you to stop by your local branch and visit with the staff. Relationships are important to us, and we want to assure you that we are committed to continuing East Boston Savings Bank's heritage of delivering a high level of personal service.



For a complete listing of Rockland Trust branch locations, visit [RocklandTrust.com](https://www.rocklandtrust.com).

Welcome to Rockland Trust!

Serving Local Communities Since 1907

IMPORTANT DATES & TIMES
What You Need to Know

We'd like to take this opportunity to welcome you to Rockland Trust.

Important Information About Your Account(s)

On **Monday, November 15, 2021**, subject to regulatory approval, your account(s) will transition to Rockland Trust. Below is important information about the account services you may currently be using with East Boston Savings Bank.

East Boston Savings Bank Branches

- **The following East Boston Savings Bank branches will be closed all day Friday, November 12, 2021:**

– 1 Bennington St., East Boston	– 501 Southampton St., South Boston
– 126 Squire Rd., Revere	– 1441 Beacon St., Brookline
– 317 Main St., Saugus	– 2250 Dorchester Ave., Dorchester
– 430 West Broadway, South Boston	– 489 Gallivan Blvd., Dorchester

All other East Boston Savings Bank branches will be open until 4:00 p.m. on Friday, November 12, 2021.

- All branches will remain closed **Saturday, November 13, 2021**, and **Sunday, November 14, 2021**.
- You can access your accounts for withdrawals during this period using your East Boston Savings Bank ATM and Debit Card(s).
- After careful consideration, we have petitioned regulatory authorities for permission to close 16 branches. We expect these closings will occur on or about **Friday, November 12, 2021**. Please visit [RocklandTrust.com/Welcome](https://www.rocklandtrust.com/welcome) for information on specific branches that will be permanently closed.
- East Boston Savings Bank branches that are remaining open after the merger will become Rockland Trust branches on **Monday, November 15, 2021**, and will be open during normal business hours.

Debit Card

- We recently mailed your new Rockland Trust Debit Card and personal identification number (PIN).
- Please continue to use your East Boston Savings Bank ATM and Debit Card(s) through **Sunday, November 14, 2021**.
- Any automatic payments currently being made from your East Boston Savings Bank ATM and Debit Card(s) will no longer be processed after **Sunday, November 14, 2021**. To reestablish your automatic payments, please contact your service providers to update them with your new Rockland Trust Debit Card number starting on or after **Monday, November 15, 2021**.
- Beginning **Monday, November 15, 2021**, use your new Rockland Trust Debit Card. Your East Boston Savings Bank ATM and Debit Card(s) will no longer work.
- If you have not received your new Rockland Trust Debit Card by **Wednesday, November 10, 2021**, please contact us at 508.732.3825.

Online and Mobile Banking Services

- If you are an online or mobile banking user, instructions on how to get started were recently mailed to you. For more information, visit [RocklandTrust.com/Welcome](https://www.rocklandtrust.com/welcome).
- **Wednesday, November 10, 2021, at 5:00 p.m.** — Access to East Boston Savings Bank Bill Pay is no longer available.
- **Friday, November 12, 2021, at 4:00 p.m.** — East Boston Savings Bank Mobile Check Deposit is no longer available.
- **Friday, November 12, 2021, at 5:00 p.m.** — East Boston Savings Bank Online and Mobile Banking are no longer available.
- **Monday, November 15, 2021** — Access to Rockland Trust Online and Mobile Banking begins. You may also begin using Rockland Trust Bill Pay.

Checks

- If you have a checking account, **you may continue using your existing checks beyond the merger date**. After the merger is complete, you will receive a communication regarding how to order Rockland Trust checks.

Account Statements

- A final East Boston Savings Bank account statement for all checking and savings accounts will be mailed to you with up-to-date information as of **Friday, November 12, 2021**. Even if you now receive electronic statements, you will receive your final statement via mail.

Telephone Banking

- Access to East Boston Savings Bank Telephone Banking will no longer be available as of **Friday, November 12, 2021**, starting at **5:00 p.m.**
- For security reasons, you will need to establish an access number and telephone PIN to use the Rockland Trust Telephone Banking system. To establish an access number and telephone PIN, you can visit your local branch or call our Customer Information Center at 508.732.7072 after the conversion.

We're Here to Help!

Please contact us if you have any questions, comments, or concerns.

Phone: 508.732.3825
Rockland Trust's associates are available:
Weekdays: 7:00 a.m. to 8:00 p.m.
Saturday: 8:00 a.m. to 5:00 p.m.
Sunday: 10:00 a.m. to 3:00 p.m.

Email: Customer.Service@RocklandTrust.com

Branch: Visit any one of our soon to be more than 120 branch locations throughout Massachusetts.